

Adult Social Care, key performance indicators - April-December 2015

No	Indicator	Target 2015/16	Q1	Q2	Q3	RAG
1	Percentage of people with eligible social care needs supported to live independently	≥70%	79.9	79.4	79.5	Green
2	Percentage of people not requiring on-going care and support after receiving reablement	≥50%	46.4	58.6	47.9	Amber
3	Number of permanent admissions of older people (over 65) to residential/nursing care homes (monthly average)	≤21	29	20	21	Green
4	Percentage of people re-referred to the Hospital Discharge Team after referral within the previous 91 days	≤60%	13.4	13.3	18.6	Green
5	Percentage of SID self-assessment forms not passed onto SPA (individuals receive information or are signposted)	≥80%		89.5	97.0	Green
6	Percentage of Adult Social Care enquiries resolved at first contact	≥70%	67.8	69.8	72.1	Green
7	Direct payments as a percentage of all eligible service users (ADASS definition)	≥25%	16.9	18.2	18.5	Amber
8	Percentage of people who use our services who find it easy to obtain info. about services that meet their needs	>70%		67.6	68.6	Amber
9	Percentage of people receiving long term care and support who have received a review during the past year	≥50%		61.0	63.7	Green
10	Number of Adult safeguarding enquiries received	No target	267	311	196	-
11	Percentage of people with three or more safeguarding enquiries in a year	No target	10.9	10.6	3.3	-
12	Number of Delayed Transfers of Care per month, where the delay is more than 72 hours - social care patients only	No target	26	9	13	-